

## CANCELLATION POLICY

### Programs and Courses

All cancellations must be advised in writing or directly to Sean by phone. As the program entails fixed set up costs and is designed for limited numbers, a cancellation fee will apply as set out below.

- Cancellation more than 14 days before the first session permitted with no charge.
- Cancellation up to 48 hours before the first session will entail a cancellation charge of 50% of the total program fee.
- Cancellation less than 48 hours before the first session will not entail a refund.

In some circumstances it may be possible to participate in a later program. Please raise any attendance difficulties with Sean as soon as you are aware, as it impacts other participants.

Cancellation during the program or non-participation for whatever reason, will not entail any refund.

### Digital Products & Resources

- Digital products and downloadable resources are not refundable, nor can they be exchanged.
- All purchases are final.
- We are unable to give refunds on digital items for change-of-mind.

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